



It's time to register for your new patient portal.

My Premise Health has replaced your CareHere portal. To stay connected to City of Charleston Health & Wellness Center and features like appointment scheduling, you'll need to activate your new account.

Sign up today.

Call (304) 932-0107 or visit members.premisehealth.com/ch-help to get started.

City of Charleston Health & Wellness Center
601 Morris Street
Suite 203
Charleston, WV 25301

City of Charleston
Health & Wellness Center



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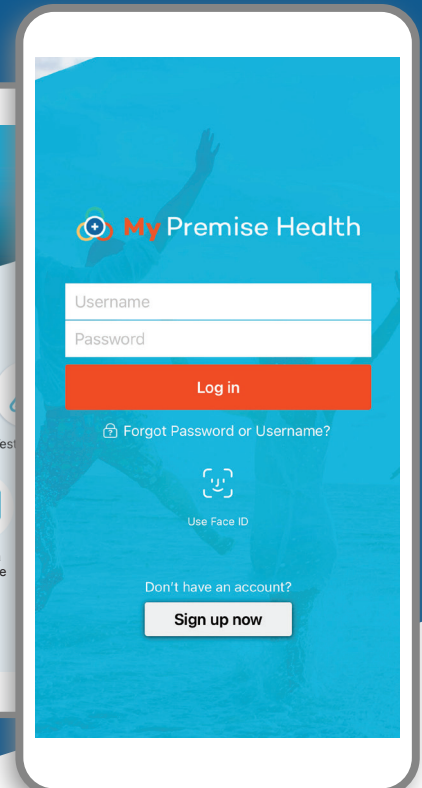
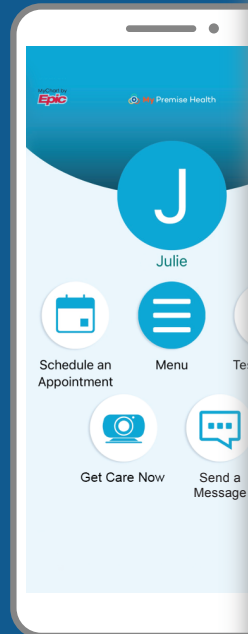
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My Premise Health

Welcome to your new health home.

City of Charleston Health & Wellness Center has joined the Premise Health family.



Meet your new partner in health.



And your new patient portal.

Now that CareHere is part of the Premise Health family, you may see some changes at City of Charleston Health & Wellness Center, but you're in good hands. You'll still receive the same high-quality care from the providers you know and trust. You're just getting a new and improved patient portal called [My Premise Health](#).

Much like your CareHere portal, you'll be able to schedule appointments, view lab results and more. You'll also experience a simplified scheduling process, improved functionality and an upgraded electronic medical record (EMR) platform called Epic. With over half of all health systems in the U.S. using Epic's network, your medical records are available and easily shared between your providers, so that you always receive the best care possible.



Two easy ways to register for your My Premise Health account:

1

Call member services at (304) 932-0107 and speak to one of our representatives who will help you register for your account.

2



Visit members.premisehealth.com/ch-help and fill out the form to submit your request to create your account.