

Refuse FAQ

Why was my trash not picked up?

If your trash was not picked up on your regularly scheduled day, please call the City of Charleston Refuse Department at 304-348-6831 or 304-348-6832. The Refuse Department is responsible for all residential garbage and recycling pickup in Charleston city limits.

What items are accepted for trash pick up?

- Normal household garbage in black trash bags
- Glass
- Plastic foam
- Styrofoam
- Colored plastic bags
- Plant containers
- Wax coated paper
- Garment bags
- Plastic toys
- Furniture including mattresses, chairs, couches and tables

*What items are **not** accepted for trash pick up?*

- Concrete
- Asphalt
- Paving materials
- Automotive parts and accessories
- Trees cut by private contractors
- Yard waste cut by private contractors
- Debris from job sites by contractors
- Debris from job sites with building permits
- Loose debris from job sites
- Wet paint
- Hazardous materials
- Bags/containers weighing over 40 lbs.

What items are accepted for recycling pick up?

- Newspapers
- Newspaper inserts
- Corrugated cardboard
- Junk mail
- Office grade paper
- Cereal boxes
- Magazines
- Catalogues
- Aluminum cans
- Bimetal (steel) cans
- Plastic items with recycling code numbers 1 & 2 listed on the bottom of the item
- Yard waste such as grass, leaves, weeds, plant pruning and light brush in bags weighing 40 lbs. or less

*What items are **not** accepted for recycling pick up?*

- Glass
- Plastic items with recycling code numbers 3 - 7 listed on the bottom of the item

When recycling plastics, identify the type of plastic you are using by looking for the recycling symbol on your item. The symbol will have a number inside that shows which type of plastic you have. Remember, the City of Charleston currently takes plastics 1 and 2.



What about tires and appliances?

- If you need to dispose of any tires or appliances, call the Refuse department at 304-348-6831 or 304-348-6832 to arrange a pick up. These items will be picked up on your regularly scheduled pick up day.

When should I set out my refuse/recycling items?

- All refuse and recycling items should be placed curbside by 7:00 a.m. to be picked up on your regularly scheduled collection day. No items should be placed curbside before 7:00 p.m. the evening prior to collection.